

Defence

Our range of services to defence forces throughout the Pacific region has reduced ongoing maintenance costs and improved service standards, while meeting safety, quality and environmental objectives. Our key activities include the management, scheduling and execution of major upgrades to marine assets, the asset management of land based equipment and the provision of Garrison Support Services to Defence installations throughout Australia.

► Our Services

Major upgrades and asset management services

- ▶ Strength in marine and land applications
- ▶ Engineering
- ▶ Systems modifications, overhaul, replacements and maintenance services
- ▶ Project control services
- ▶ Land equipment management including servicing, maintenance and major component replacement and repairs
- ▶ Mechanical overhaul and refurbishment, and
- ▶ Vehicle and equipment procurement services.

Defence specific

- ▶ Military firing range and training area management
- ▶ Fire and rescue services – aviation and structural
- ▶ Aircraft refuelling and runway sweeping, and
- ▶ Air terminal and passenger management.

Base operations

- ▶ Access control
- ▶ Ground maintenance
- ▶ Recreational facility management
- ▶ Stores and inventory management
- ▶ Passenger and cargo transport
- ▶ Domestic and industrial cleaning
- ▶ Waste management
- ▶ Pest and vermin control, and
- ▶ Call Centre support.

Hospitality services

- ▶ Catering
- ▶ Domestic cleaning, and
- ▶ Accommodation management.

Facilities management

- ▶ Repairs and maintenance services for buildings, plant, grounds and equipment
- ▶ Call centre operations
- ▶ Potable and waste water treatment, and
- ▶ Specialist facilities project delivery.

► Our Value

- ▶ Allowing Defence to concentrate on core activities
- ▶ Reduced operating costs
- ▶ Expertise and diverse skills
- ▶ Understanding our client's unique culture, and
- ▶ Flexible and immediate response.

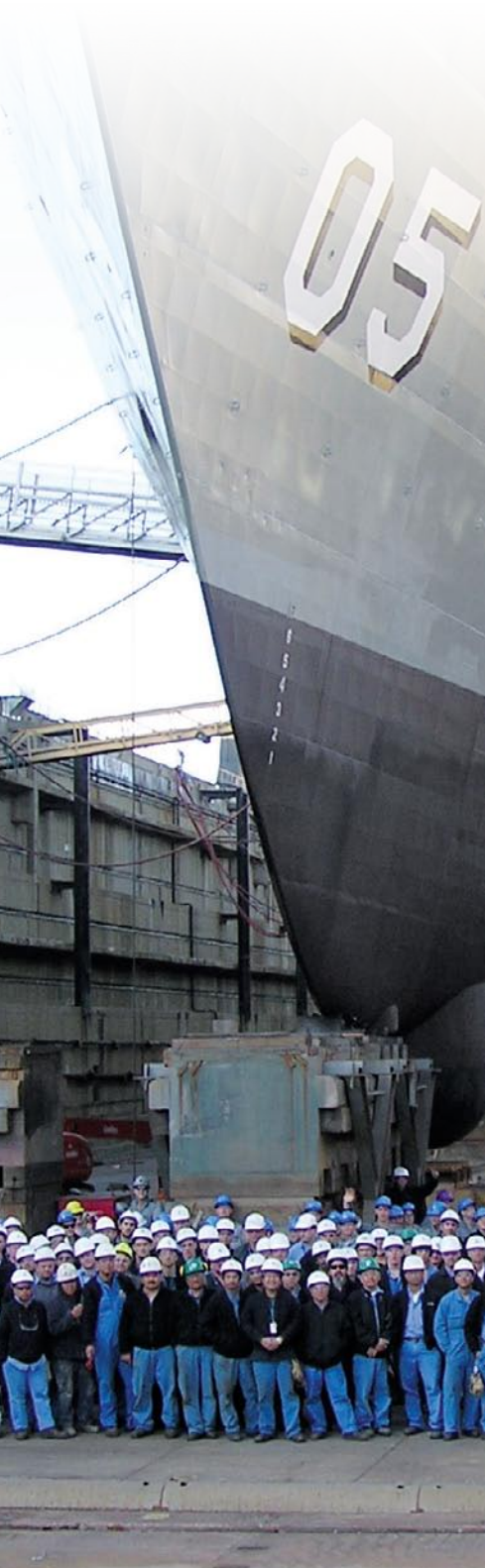
► Our Business Relationships

Australia

Defence Support Group,
Department of Defence, Australia
ASC (formerly Australian
Submarine Corporation)
Thales (including ADI Limited)

New Zealand

New Zealand Army
Royal New Zealand Air Force
Singapore Armed Forces





► Our Business Relationships

Australia

Department of Defence, Australia

Transfield Services is a leading provider of Garrison Support Services to the Department of Defence in Victoria, South Australia and Western Australia. Our principal client is the Defence Support Group; provider of facilities, administrative and logistics support to all Navy, Army and Air Force bases.

Our Garrison Support Services contracts cover 20 military specific and base operations services that are available on a 24-hour, seven-day basis in support of Defence activities. In catering for example, we provide over three million meals a year through the operation and management of Defence messes and canteens. We also manage recreational facilities such as gymnasiums, swimming pools and sporting fields, all of which contributes to enhancing the social and recreational fabric of the Defence Force.

Transfield Services operates three airfield fire services to protect the lives of Royal Australian Air Force (RAAF) aircrew and passengers, provide three structural services that protect base infrastructure and are also a critical defence against bushfires in Defence's training precincts. We maintain grounds in all Defence bases to ensure they look good, are safe for training and environmentally sustainable.

We manage access control for Defence and ensure bases, armouries and ammunition depots are regularly patrolled and secure. We also manage Defence firing ranges to ensure they are safe and provide a challenging training environment to Defence personnel.

In addition to Garrison Support style services, Transfield Services also provides asset management services to land equipment. We provide these services to a range of vehicles and have the capability to conduct all routine and reactive maintenance services, as well as major component replacement and repairs.

ASC, Adelaide, South Australia

Our Corrosion Protection division maintains protective coatings on the Collins class submarines in Adelaide, South Australia. We offer various surface preparation and coating application techniques to suit the client's requirements, with the expertise to offer full encapsulation and containment of hazardous materials.

Thales, Sydney, NSW

At Garden Island, New South Wales, Transfield Services has provided upgrade services to Thales Australia and worked on the Australian Navy's fast frigate guided missile ships. The upgrade was a first for the Australian Defence industry and is considered the most sophisticated naval combat systems integration undertaken by an Australian company for the Australian Navy. The project included upgrades to HMAS Melbourne, HMAS Darwin and HMAS Newcastle.

New Zealand

New Zealand Defence Force

Transfield Services provides facilities maintenance services including logistics equipment and trade works maintenance to the Royal New Zealand Air Force at Ohakea in the Manawatu.

At the Waiouru army base in the central North Island, Transfield Services provides logistics support, facilities management, range management, trade works maintenance, roads maintenance, hospitality services and water treatment services for the New Zealand Army.

Hospitality services are also extended to visiting personnel, in particular to Singapore's Armed Forces, when Singaporean troops are based at Waiouru for training exercises.



For more information please contact:

Australia

Derek Osborn

General Manager, Defence

T: +61 3 8823 7525

E: osborn@transfieldservices.com

New Zealand

Michael Wandmaker

Executive General Manager,
Services Australia and New Zealand

T: +61 3 8823 7560

E: wandmakerm@transfieldservices.com